

## **VI. Monitoring, Evaluation and Reporting**

The PUNOs in this Joint Programme, as well as their partners at the national and local levels, will use a number of baseline assessments and mappings to further design and plan activities which will be undertaken in the context of this work. First and foremost, the detailed data and analysis on the Adjacent Areas in Lebanon, as collected by UNDP and UN-HABITAT in the context of their research, will serve as the primary source of information to initiate the activities at the local level, and to engage local and national stakeholders in the definition of comprehensive agendas and action plans. This data will continue to be regularly updated in the context of the observatories which will be set up within this Joint Programme, thereby providing a constant source of quantitative and qualitative information against which the impact of this work can be assessed and evaluated.

Monitoring and evaluation activities will also take place throughout the Joint Programme in terms of reviewing progress, undertaking surveys and reporting on outputs and outcomes. The PUNOs will be responsible for addressing M&E throughout the implementation of the activities, conducting joint assessments, surveys and reviews, as well as ensuring the project is following the agreed work plan. Regular field visits by the PUNOs together with key stakeholders and members of the Steering Committee, will be undertaken to ensure that the Joint Programme is on track and that it responds to the needs and priorities of the beneficiaries and other groups targeted through this work.

A mid-term and a final evaluation will be undertaken during the course of the Joint Programme, to further ascertain the impact of the work against established outcomes, and to provide directions for the implementation of the remainder of the Programme. In addition, given the innovative focus of the Joint Programme, the final evaluation will serve as a critical tool to codify lessons learnt and to provide recommendations for expanding and consolidating support to gatherings and Adjacent Areas of Palestinian camps.

### Reporting

The **Participating UN Organizations** will use a common reporting format to share progress on the implementation of the Joint Programme. Regular reports will be produced ahead of meetings of the Joint Steering Committee, as well as to respond to donor requirements.

Each Participating UN Organization will prepare the following reports on its contribution in accordance with its financial rules and regulations:

- Annual narrative progress reports, to be provided no later than three months (31 March) after the end of the calendar year;
- Annual financial statements and reports as of 31 December with respect to the funds disbursed to it from the Joint Programme Account, to be provided no later than four months (30 April) after the end of the calendar year;
- Final narrative reports, after the completion of the activities in the Joint Programme Document and including the final year of the activities in the Joint Programme Document, to be provided no later than four months (30 April) of the year following the financial closing of the Joint Programme. The final report will give a summary of results and achievements compared to the goals and objectives of the Joint Programme;
- Certified final financial statements and final financial reports after the completion of the activities in the Joint Programme Document and including the final year of the activities in the Joint Programme Document, to be provided no later than six months (30 June) of the year following the financial closing of the Joint Programme.

The **Lead Agency** will:

- Prepare the Consolidated Narrative Report based on the narrative progress reports received from the Participating UN organizations.

The **Administrative Agent** will:

- Prepare consolidated narrative and financial progress reports, based on the narrative consolidated report prepared by the Lead Agency and the financial statements/ reports submitted by each of the Participating UN Organizations;
- Provide those consolidated reports to each donor that has contributed to the Joint Programme Account, as well as the Steering Committee, in accordance with the timetable established in the Administrative Arrangement.
- Provide the donors, Steering Committee and Participating UN Organizations with:
  - Certified annual financial statement ("Source and Use of Funds" as defined by UNDG guidelines) to be provided no later than five months (31 May) after the end of the calendar year;
  - Certified final financial statement ("Source and Use of Funds") to be provided no later than seven months (31 July) of the year following the financial closing of the Joint Programme.

In particular, in the context of the Joint Programme, the following Joint Programme Monitoring Framework will be used.

**Table 2: Joint Programme Monitoring Framework (JPMF)**

Expected Results (Outcomes & outputs)	Indicators (with baselines & indicative timeframe)	Means of verification	Collection methods (with indicative time frame & frequency)	Responsibilities	Risks & assumptions
<b>Joint Programme Outcome 1:</b> Living conditions of communities living in informal gatherings (including Adjacent Areas of Palestinian Camps) improved through enhanced access to basic urban services	<b>Baseline:</b> Inadequate living conditions of communities living in informal gatherings and Adjacent Areas.  <b>Indicators:</b> - National framework for addressing the living conditions and access to basic services in Palestinian informal gathering and adjacent areas developed and implemented - Collaborative mechanisms between Palestinian and Lebanese for improved service delivery established - Access and management of basic urban services in selected Adjacent Areas improved. - Selected municipalities better able to respond to issues in Adjacent Areas.	<ul style="list-style-type: none"> <li>- National framework available for review;</li> <li>- Report documenting the setting-up and/or strengthening of local collaborative mechanisms between Palestinian and Lebanese</li> <li>- Completion report on selected small scale infrastructure projects in selected Adjacent Areas to rehabilitate basic urban services.</li> <li>- Copy of integrated municipal plans.</li> </ul>	Yearly project progress reports	UNDP/UN-HABITAT	<b>Risks:</b> <ul style="list-style-type: none"> <li>- Political situation deteriorates in Lebanon, limiting the opportunity for policy level changes on issues pertaining to the Adjacent Areas of Palestinian camps.</li> <li>- The security situation deteriorates in Lebanon, thereby limiting access to the areas targeted in the Joint Programme, and planned interventions.</li> <li>- The security situation in the camps and the surrounding areas becomes tenser, as a result of the broader regional and national dynamics, thereby limiting the scope of intervention of the Joint Programme.</li> <li>- Funding for the Joint Programme does not fully materialize.</li> <li>- The</li> </ul>
<b>Joint Programme</b>	<b>Baseline:</b> Lack of	- Memorandum of	Quarterly project	UNDP/UN-	

<p><b>Output 1:</b></p> <p>A national framework addressing the living conditions and access to basic urban services in the Palestinian informal gatherings (including Adjacent Areas) developed and implemented</p>	<p>enabling policies to support national and local level engagement in informal gatherings (including Adjacent Areas).</p> <p><b>Indicators:</b></p> <ul style="list-style-type: none"> <li>- # of policy papers developed and discussed with relevant central government agencies.</li> <li>- National indicators to monitor living conditions of Palestinian refugees living in informal gatherings (including Adjacent Areas) established and data produced.</li> <li>- # of consultative sessions held with Lebanese and Palestinian stakeholders to build consensus on proposed policy options</li> <li>- Approval of the national framework by relevant national agencies obtained</li> <li>- Action plans developed for the implementation of the national framework.</li> </ul>	<p>Understanding regarding the establishment of the national observatory</p> <ul style="list-style-type: none"> <li>- Regular reports and data produced by the national observatory.</li> <li>- Terms of reference describing the proposed scope and issues for the policy papers to be developed</li> <li>- Workshop notes outlining main points of discussion and policy recommendations</li> <li>- Minutes of meetings from consultative sessions.</li> <li>- Decision of the Council of Ministers and/or other relevant national bodies.</li> <li>- Action plan for the national framework available for review</li> </ul>	<p>progress reports</p>	<p>HABITAT</p>	<p>Palestinian/Lebanese issue is de-prioritized in the context of Lebanese national agenda, in light of competing issues.</p> <p><b>Assumptions:</b></p> <ul style="list-style-type: none"> <li>- Local institutions and communities targeted at the local level show interest and commitment to address issues pertaining to the adjacent areas.</li> <li>- The LPDC, as the focal point in the Government of Lebanon for Palestinian-Lebanese issues, has prioritized this issue in the context of its work.</li> <li>- No major institutional change regarding the Palestinian issues will take place during the duration of the Joint Programme.</li> <li>- The political situation in Lebanon allows for policy discussions on Adjacent Areas at the national level, with representatives from the Government and other key institutions.</li> </ul>
<p><b>Joint Programme Output 2:</b></p> <p>Collaborative mechanisms between Palestinian and Lebanese for improved service delivery strengthened and/or established in selected areas.</p>	<p><b>Baseline:</b> Absence of collaborative mechanisms for improved service delivery.</p> <p><b>Indicators:</b></p> <ul style="list-style-type: none"> <li>- Analysis of existing collaborative mechanisms between Palestinian and Lebanese produced.</li> <li>- # of collaborative mechanisms established.</li> <li>- # of joint initiatives implemented</li> </ul>	<ul style="list-style-type: none"> <li>- Mapping reports available for review.</li> <li>- Agreed terms of reference for collaborative mechanisms established by local counterparts, and related work plans</li> <li>- Concept note and completion reports for selected joint initiatives.</li> <li>- Action plans available for review.</li> <li>- Notes from meetings and experience sharing workshops of local</li> </ul>	<p>Quarterly project progress reports</p>	<p>UNDP</p>	<ul style="list-style-type: none"> <li>- Capacities exist at the national and local level to host and manage such data information systems as the national and local observatories.</li> <li>- Sufficient trust exists among key stakeholders to initiate joint processes of planning and coordination.</li> </ul>

	<ul style="list-style-type: none"> <li>- Action plans to initiate and/or sustain collaborative mechanisms developed.</li> <li>- # of joint sessions held gathering concerned local stakeholders and national authorities (including LPDC)</li> <li>- Best practices documented and disseminated at the national level.</li> </ul>	<ul style="list-style-type: none"> <li>actors participating in joint mechanisms;</li> <li>- Best practice reports</li> </ul>			
<b><u>Joint Programme Output 3:</u></b> Access and management of basic urban services in Adjacent Areas improved.	<p><b>Baseline:</b> Inadequate basic urban services in Adjacent Areas.</p> <p><b>Indicators:</b></p> <ul style="list-style-type: none"> <li>- # of infrastructure projects completed in selected Adjacent Areas;</li> <li>- Community based plans for operating and maintaining basic urban services developed and in use by the local communities;</li> <li>- Decreasing use of ad-hoc and haphazard methods to access basic urban services by the communities.</li> </ul>	<ul style="list-style-type: none"> <li>- Completion reports for the infrastructure projects;</li> <li>- Community plans available for review.</li> <li>- Community surveys to monitor the implementation of the community plans and the use of alternative approaches for operating and maintaining basic urban services.</li> </ul>	Quarterly project progress reports	UNDP/UN-HABITAT	
<b><u>Joint Programme Output 4:</u></b> Selected municipalities better equipped to engage in the improvement of living conditions of Adjacent Areas.	<p><b>Baseline:</b> Limited municipal capacity, resources and know-how to respond to the issues faced by the Adjacent Areas.</p> <p><b>Indicators:</b></p> <ul style="list-style-type: none"> <li>- Platforms bringing together various municipalities created for experience sharing and outreach.</li> <li>- # of coordination</li> </ul>	<ul style="list-style-type: none"> <li>- Terms of reference for coordination mechanisms established under the leadership of selected municipalities;</li> <li>- Minutes of meetings of the coordination mechanisms;</li> <li>- Integrated municipal plans available for review;</li> <li>- Agenda and minutes of</li> </ul>	Quarterly project progress reports	UNDP/UN-HABITAT	

	<p>meetings facilitated by selected municipalities.</p> <ul style="list-style-type: none"> <li>- # of integrated plans developed with selected municipalities.</li> </ul>	<p>meetings of the network of municipalities supported.</p>			
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## **VII. Legal Context or Basis of Relationship**

The table below specifies what cooperation or assistance agreements form the legal basis for the relationships between the Government and each of the UN organizations participating in this Joint Programme.

**Table 3: Basis of Relationship**

Participating UN organization	Agreement
UNDP	This Joint Programme Document shall be the instrument referred to as the Project Document in Article I of the Standard Basic Assistance Agreement between the Government of Lebanon and the United Nations Development Programme, signed by the parties on 10 February 1986.
UN-HABITAT	This Joint Programme Document shall be the instrument referred to as the Project Document in Article I of the Standard Basic Assistance Agreement between the Government of Lebanon and the United Nations Development Programme, signed by the parties on 10 February 1986.

The relationship between the Administrative Agent and the Participating UN Organizations will be governed by the UNDG-approved Standard Memorandum of Understanding (MOU) for Joint Programmes.

The relationship between the Administrative Agent and the donor(s) will be governed by the UNDG-approved Standard Administrative Arrangement (SAA) for Joint Programmes.

## VIII. Work plans and budgets

The work plan hereunder lists the activities in line with their budgetary description, including the timeline and participation of implementing partners.

**Note:** In the budget description, miscellaneous refers to the following items: office rent; office running and maintenance costs; stationary and printed materials; communication costs (internet, telephones); visibility and communication; fuel and car maintenance and insurance; and security expenses. Budget breakdown per each item is provided in the detailed budget sheet.

**Table 3: Work Plan for: Towards Sustainable Solutions for Improved Living Conditions of Palestinian Refugees in Lebanon**

Period (Covered by the WP): Year 1

JP Outcome: Living conditions of communities living in informal gatherings (including Adjacent Areas of Palestinian Camps) improved through enhanced access to basic urban services										
UN organization specific Annual targets	UN organization	Activities	TIME FRAME				Implementing Partner	PLANNED BUDGET		
			Q1	Q2	Q3	Q4		Source of Funds	Budget Description	Amount
<b>JP Output 1: A national framework addressing the living conditions and access to basic urban services in the Palestinian informal gatherings (including Adjacent Areas) developed and implemented</b>										
UN-HABITAT								SDC 16,100	Project Officer (third)	<b>16,100</b> (UN-HABITAT)
		1.1 Initiate consultations on the establishment /hosting of national observatory							GIS expert (100%)	<b>20,322</b> (UN-HABITAT)
		1.2 Form a steering committee of relevant national stakeholders (LPDC sub-committee)							Research assistant (100%)	<b>8,700</b> (UN-HABITAT)
		1.3 Lead a consultative process to draft & validate the strategy of the observatory						SDC 4,050	Project Assistant (25%)	<b>4,050</b> (UN-HABITAT)
		1.4 Design research framework and indicators						SDC 5,000	Office furnishing	<b>5,000</b> (UN-HABITAT)
		1.5 Provide necessary equipment and software for the observatory						SDC 16,000	Equipment	<b>16,000</b>
		1.6 Collect secondary and primary data on gatherings								
		1.7 Sort and analyze collected data								

		1.8 Consolidate data and indicators	SDC 1,000 Workshops	observatory <b>3,000</b> (UN-HABITAT)
			SDC 3,543 Local consultants	<b>15,000</b> (UN-HABITAT)
				<b>8,000</b> (UN-HABITAT)
	<b>UNDP/ UN- HABITAT</b>	<p>1.9 Define the substantive agenda (e.g. legal; governance; financial; etc) for this policy initiative with key stakeholders, including through the steering committee established to support national observatory</p> <p>1.10 Design the process for this policy initiative with key stakeholders (e.g. policy support; facilitation; etc).</p> <p>1.11 Produce a comprehensive policy paper covering key topics and initiate thematic discussions.</p> <p>1.12 Print policy paper</p> <p>1.13 Disseminate findings of the policy paper (including one meeting)</p> <p>1.14 Provide technical support to the policy initiative</p>	<p>SDC 15,321 Project Manager (25%)</p> <p>Project officer UNDP (50%)</p> <p>SDC 16,100 Project officer (third)</p> <p>SDC 4,350 Project assistant (25%)</p> <p>SDC 30,000 International expert (25%)</p> <p>SDC 2,500 Local consultants</p> <p>SDC 5,000 Workshops</p> <p>SDC 4,180 Printing and publications</p> <p>SDC 5,000 Office furnishing</p> <p>SDC 4,350 miscellaneous</p>	<p><b>15,321</b> (UNDP)</p> <p><b>24,150</b> (UNDP)</p> <p><b>16,100</b> (UN-HABITAT)</p> <p><b>4,350</b> (UNDP)</p> <p><b>12,000</b> (UN-HABITAT)</p> <p><b>50,000</b> (UNDP)</p> <p><b>12,500</b> (UNDP)</p> <p><b>5,000</b> (UNDP)</p> <p><b>5,000</b> (UNDP)</p> <p><b>8,500</b> (UNDP)</p>
		<b>JP Output 2: Collaborative mechanisms between Palestinian and Lebanese for improved service delivery strengthened and/or established in selected areas.</b>		
	<b>UNDP</b>	2.1 Based on existing knowledge, undertake detailed mapping of existing mechanisms, issues, key actors and patterns of interaction.	SDC 30,000	<b>75,000</b> (UNDP)
		2.2 Identify with key stakeholders opportunities to strengthen/initiate collaboration.	SDC 15,321 Project manager (25%)	<b>15,321</b> (UNDP)
		2.3 Support service delivery joint initiatives identified by the framework	Field coordinator (1/3) SDC 4,350 Project assistant	<b>12,352</b> (UNDP) <b>4,350</b>

	2.4 Provide training on sustaining the joint mechanisms					(25%) (UNDP)
	2.5 Organize at least two consultations with key local and national actors (e.g. municipalities; PC; LPDC; etc) to share experiences and develop a collaborative agenda			SDC 6,500 Local consultants <b>36,500</b> (UNDP)		
				SDC 5,000 Workshops <b>12,500</b> (UNDP)		
				SDC 4,180 miscellaneous <b>17,000</b> (UNDP)		
<b>JP Output 3: Access and management of basic urban services in Adjacent Areas improved.</b>						
UNDP UN-HABITAT	3.1 Undertake a field work assessment to identify strategic infrastructure projects			SDC 15,321 Project Manager <b>15,321</b> (UNDP)		
	3.2 Validate findings of assessment			SDC 16,100 Project Officer (third) <b>16,100</b> (UN-HABITAT)		
	3.3 Develop projects design (including maps and BOQs)					

	3.4 Undertake 2 small scale infrastructure projects in selected Adjacent Areas	SDC 15,440	Field coordinator (third) Field coordinator (50%)	<b>12,352</b> (UNDP)
		SDC 4,350	Project assistant (25%)	<b>18,528</b> (UN-HABITAT)
		SDC 6,750	Project assistant (50%)	<b>4,350</b> (UNDP)
		SDC 5,844	Driver (100%)	<b>8,100</b> (UN-HABITAT)
			Contractual services- Companies	<b>17,532</b> (UN-HABITAT)
				<b>150,000</b> (UNDP)
			Contractual services- Companies	<b>150,000</b> (UN-HABITAT)
		SDC 3,000	Project feasibility	<b>5,000</b> (UNDP)
		SDC 5,000	Project feasibility	<b>5,000</b> (UN-HABITAT)
		SDC 10,000	Computer equipment	<b>10,000</b> (UNDP)
		SDC 4,000	Workshops	<b>3,000</b> (UNDP)
		SDC 1,500	Workshops	<b>3,000</b> (UN-HABITAT)
		SDC 4,180	Miscellaneous	<b>9,500</b> (UNDP)
			Local consultants	<b>12,000</b> (UN-HABITAT)
	UN-HABITAT	3.5 Identify community members involved in the operation of implemented services		
		3.6 Provide training for the selected community members		
		3.7 Provide technical support to enable community members apply earned skills		
			Contractual services - companies/ institutions	<b>40,000</b> (UN-HABITAT)
			Workshops	<b>2,000</b>

		3.8 Support the establishment/strengthening of local committees engaged in service management			SDC 6,000	miscellaneous	(UN-HABITAT) <b>8,000</b> (UN-HABITAT)
		3.9 Raise residents' awareness on viable approaches to manage basic urban services (including the design, printing, purchasing, distribution of material)					
<b>JP Output 4: Selected municipalities are better equipped to engage in the improvement of living conditions of Adjacent Areas.</b>							
UNDP		4.1 Consult with municipalities to identify the best option / mechanism to strengthen experience sharing.				Project officer (50%)	<b>24,150</b> (UNDP)
		4.2 Define with the municipalities the substantive agenda for this knowledge sharing process.				Workshops	<b>3,000</b> (UNDP)
		4.3 Organize at least 2 experience sharing meetings with representatives from municipalities faced with Adjacent Areas and/or informal gatherings.			SDC 4,181	miscellaneous	<b>7,705</b> (UNDP)
UNDP UN-HABITAT		4.4 Design and implement training workshops on inclusive planning (for up to 12 municipalities)			SDC 15,321	Project manager (25%)	<b>15,321</b> (UNDP)
		4.5 Build the capacities (through training and coaching) of up to 6 municipalities on developing local development plans			SDC 4,350	Project assistant (25%)	<b>4,350</b> (UNDP)
		4.6 Assist the municipality and other key local stakeholders in the development of an inclusive development plan (2 local development plans per year)				Project assistant (25%) Field coordinator (third)	<b>4,050</b> (UN-HABITAT) <b>12,352</b> (UNDP)

			Field coordinator (50%)	<b>18,528</b> (UN-HABITAT)
		Local consultants – companies		<b>4,000</b> (UNDP)
		Local consultants – companies		<b>4,000</b> (UN-HABITAT)
		Contractual services- companies		<b>5,000</b> (UNDP)
		Contractual services- companies		<b>5,000</b> (UN-HABITAT)
		Workshops		<b>1,000</b> (UNDP)
		printing		<b>2,000</b> (UNDP)
		SDC 2,500		<b>9,201</b> (UN- HABITAT)
<b>Total Planned Budget</b>				
Total UNDP				
Indirect costs				
Total UN-HABITAT				
Indirect costs (7% overhead)				
<b>Total</b>				
* Including				

\* The Total Planned Budget by UN Organization should include both programme cost and indirect support cost

JP Outcome: Living conditions of communities living in informal gatherings (including Adjacent Areas of Palestinian Camps) improved through enhanced access to basic urban services									
UN organization - specific Annual targets	UN organization	Activities	TIME FRAME				Implementing Partner	PLANNED BUDGET	
			Q1	Q2	Q3	Q4		Source of Funds	Budget Description
<b>JP Output 1: A national framework addressing the living conditions and access to basic urban services in the Palestinian Informal gatherings (including Adjacent Areas) developed and implemented</b>									
<b>UN-HABITAT</b>									
		1.1 Develop profiling of the 42 gatherings and Adjacent Areas							
		1.2 Consolidate data and indicators on gatherings							
		1.3 Develop national indicators							
		1.4 Produce and publish sectoral/thematic report							
		1.5 Organize 2 national meetings for dissemination purposes							
		1.6 Link the data to ministries and other governmental institutions through establishing a website							
		1.7 Support LPDC in institutionalizing the observatory							
<b>UNDP UN-HABITAT</b>		1.8 Disseminate findings of the policy paper (meetings)							
		1.9 Consolidate findings and emerging points of consensus into a national framework (expert)							

	<p>1.10 Initiate consultations with stakeholders at the national and local stakeholders to finalize the national framework.</p> <p>1.11 Provide technical support to the policy initiative</p>	<p>Project Officer (third) <b>16,100</b> (UN-HABITAT)</p> <p>Project Assistant (25%) <b>4,350</b> (UNDP)</p> <p>International expert <b>12,000</b> (UN-HABITAT)</p> <p>Workshops <b>15,000</b> (UNDP)</p> <p>miscellaneous <b>8,500</b> (UNDP)</p>
<b>JP Output 2: Collaborative mechanisms between Palestinian and Lebanese for improved service delivery strengthened and/or established in selected areas.</b>		
<b>UNDP</b>	<p>2.1 Undertake detailed mapping of existing mechanisms, issues, key actors and patterns of interaction in other selected areas.</p> <p>2.2 Identify with key stakeholders opportunities to strengthen/initiate collaboration.</p> <p>2.3 Provide training on sustaining the joint mechanisms</p> <p>2.4 Support service delivery joint initiatives</p> <p>2.5 Organize at least two thematic consultations with key local and national actors (e.g. municipalities; PC; LPDC; etc) on key areas of concerns.</p> <p>2.6 Codify emerging lessons learnt from the strengthening of these mechanisms at the local level.</p>	<p>SDC 15,321      Project manager (25%) <b>15,321</b> (UNDP)</p> <p>Field coordinator (third) SDC 1,167      Project assistant (25%) <b>4,350</b> (UNDP)</p> <p>Local consultants SDC 7,500      Workshops <b>12,500</b> (UNDP)</p> <p>SDC 4,000      Contractual services <b>100,000</b> (UNDP)</p> <p>SDC 1,500      Printing and publications <b>1,500</b> (UNDP)</p> <p>SDC 2,000      Miscellaneous <b>17,000</b> (UNDP)</p>

**JP Output 3: Access and management of basic urban services in Adjacent Areas improved.**

<b>UNDP UN-HABITAT</b>	<p>3.1 Undertake a field work assessment to identify strategic infrastructure projects</p> <p>3.2 Validate findings of assessment</p> <p>3.3 Develop projects design (including maps and BOQs)</p>	<p>SDC 15,321      Project Manager (25%) <b>15,321</b> (UNDP)</p> <p>Project Officer (third) Field coordinator (third) <b>12,352</b> (UN-HABITAT)</p>
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3.4 Undertake 3 small scale infrastructure projects in selected Adjacent Areas							
		SDC 18,528	Field coordinator (50%)	<b>18,528</b> (UN-HABITAT)			
		SDC 16,200	Project assistant (50%)	<b>16,200</b> (UN-HABITAT)			
			Project assistant (25%)	<b>4,350</b> (UNDP)			
		SDC 8,766	Driver (100%)	<b>17,532</b> (UN-HABITAT)			
			Contractual services- Companies	<b>225,000</b> (UNDP)			
		SDC 150,000	Contractual services- Companies	<b>225,000</b> (UN-HABITAT)			
		SDC 150,000	Project feasibility	<b>5,000</b> (UNDP)			
		SDC 5,000	Project feasibility	<b>5,000</b> (UN-HABITAT)			
		SDC 3,052	miscellaneous	<b>9,500</b> (UNDP)			
		SDC 5,000	M&E	<b>10,000</b> (UNDP)			
			Local consultants	<b>12,000</b> (UN-HABITAT)			
			SDC 1,000	<b>2,000</b> (UN-HABITAT)			
			SDC 4,000	Contractual services – companies	<b>10,000</b> (UN-HABITAT)		
			SDC 3,000	miscellaneous	<b>8,500</b> (UN-HABITAT)		
3.5 Identify community members involved in the operation of implemented services							
3.6 Provide training for the selected community members							
3.7 Provide technical support to enable community members apply earned skills							
3.8 Support the establishment/strengthening of local committees engaged in service management							
3.9 Raise residents' awareness on viable approaches to manage basic urban services (including the purchasing and distribution of material)							

**JP Output 4:** Selected municipalities are better equipped to engage in the improvement of living conditions of Adjacent Areas.

		4.1 Organize at least 2 experience sharing meetings with representatives from municipalities faced with Adjacent Areas and/or informal gatherings.		Project Manager (25%) <b>15,321</b> (UNDP)
		4.2 Produce up to 2 lessons learnt papers to inform the discussions of the network (integrated plans).		Project Officer (50%) <b>24,150</b> (UNDP)
			Project assistant (25%) <b>4,350</b> (UNDP)	
			Local consultants <b>5,000</b> (UNDP)	
			Workshops <b>3,000</b> (UNDP)	
			Printing <b>3,000</b> (UNDP)	
			miscellaneous <b>7,705</b> (UNDP)	
			Project assistant (25%) <b>8,100</b> (UN-HABITAT)	
			Field coordinator (third) <b>12,352</b> (UNDP)	
			Field coordinator (50%) <b>18,528</b> (UN-HABITAT)	
			Contractual services – companies <b>13,000</b> (UNDP)	
			Contractual services – companies <b>13,000</b> (UN-HABITAT)	
			Workshops <b>2,000</b> (UNDP)	
			Workshops <b>2,000</b> (UN-HABITAT)	
			printing <b>2,000</b> (UNDP)	
			miscellaneous <b>7,503</b> (UN-HABITAT)	
				<b>Total Planned Budget</b>
				<b>Total UNDP</b>
				<b>* Indirect costs</b>
				<b>Total UN-HABITAT</b>
				<b>640,245</b>
				<b>44,817</b>
				<b>519,835</b>

	<b>Indirect costs (7% overhead)</b>
<b>Total</b>	<b>36,388</b>

\* The Total Planned Budget by UN Organization should include both programme cost and indirect support cost

<b>JP Outcome: Living conditions of communities living in informal gatherings (including Adjacent Areas of Palestinian Camps) improved through enhanced access to basic urban services</b>								
UN organization-specific Annual targets	UN organization	Activities	TIME FRAME				Implementing Partner	PLANNED BUDGET
			Q1	Q2	Q3	Q4		
<b>JP Output 1: A national framework addressing the living conditions and access to basic urban services in the Palestinian informal gatherings (including Adjacent Areas) developed and implemented</b>								
<b>UN-HABITAT</b>		1.1 Consolidate data and indicators					Project Officer (third)	<b>16,100</b> (UN-HABITAT)
		1.2 Produce and publish sectoral/thematic reports					GIS specialist (100%)	<b>20,322</b> (UN-HABITAT)
		1.3 Organize two national meetings for dissemination purposes					Research assistant (100%)	<b>17,400</b> (UN-HABITAT)
		1.4 Link the data to ministries and other governmental institutions through establishing a website					Printing and publishing workshops	<b>13,000</b> (UN-HABITAT)
		1.5 Support LPDC for the institutionalization of the observatory					Contractual services (website)	<b>3,000</b> (UN-HABITAT)
		1.6 Develop a sustainability plan for the observatory					Contractual services (website)	<b>5,000</b> (UN-HABITAT)
		1.7 Hand over the observatory to national counterparts					Contractual services (website)	<b>7,500</b> (UN-HABITAT)
							miscellaneous	
							Project manager (25%)	<b>15,321</b> (UNDP)
							Project Officer (50%)	<b>24,150</b> (UNDP)
							Project Officer (third)	<b>16,100</b>
<b>UNDP UN-HABITAT</b>		1.8 Submit the national framework to the Government of Lebanon for approval						
		1.9 Print the final national framework						
		1.10 Provide technical support to the policy initiative						

1.11 Support the development of a 5-year action plan to implement the national framework	UNDP	Project manager (25%) International expert Local consultants printing Workshops Closing ceremony miscellaneous	Project assistant (25%)	(UN-HABITAT) <b>4,350</b> (UNDP)	
			12,000 (UN-HABITAT)	<b>12,000</b> (UN-HABITAT)	
			10,000 (UNDP)	<b>10,000</b> (UNDP)	
			5,000 (UNDP)	<b>5,000</b> (UNDP)	
			4,500 (UNDP)	<b>4,500</b> (UNDP)	
			10,000 (UNDP)	<b>10,000</b> (UNDP)	
			8,500 (UNDP)	<b>8,500</b> (UNDP)	
<b>JP Output 2: Collaborative mechanisms between Palestinian and Lebanese for improved service delivery strengthened and/or established in selected areas.</b>					
		2.1 Based on existing knowledge, undertake detailed mapping of existing mechanisms, issues, key actors and patterns of interaction in selected areas.	Project manager (25%)	<b>15,321</b> (UNDP)	
		2.2 Identify with key stakeholders opportunities to strengthen/initiate collaboration.	Field coordinator (1/3)	<b>12,352</b> (UNDP)	
		2.3 Provide training on sustaining the joint mechanisms	Project assistant (25%)	<b>4,350</b> (UNDP)	
		2.4 Support service delivery joint initiatives	Local consultants	<b>36,500</b> (UNDP)	
		2.5 Document best practice nationally, in the context of the platform and beyond.	workshops	<b>10,000</b> (UNDP)	
		2.6 Print the best practice documents	Contractual services	<b>100,000</b> (UNDP)	
		2.7 Disseminate best practice nationally	printing	<b>3,000</b> (UNDP)	
		2.8 Discuss options to sustain experience sharing platform in the context of a national infrastructure.	miscellaneous	<b>17,000</b> (UNDP)	
<b>JP Output 3: Access and management of basic urban services in Adjacent Areas improved.</b>					

	UNDP/ UN-HABITAT	3.1 Undertake a field work assessment to identify strategic infrastructure projects			SDC 15,321	Project manager (25%)	<b>15,321</b> (UNDP)
		3.2 Validate findings of assessment			Project officer (third)	<b>16,100</b> (UN-HABITAT)	
		3.3 Develop projects design (including maps and BOQs)			Field coordinator (third)	<b>12,352</b> (UNDP)	
		3.4 Undertake 3 small scale infrastructure projects in selected Adjacent Areas			Field coordinator (50%)	<b>18,528</b> (UN-HABITAT)	
				SDC 2,334	Project assistant (25%)	<b>4,350</b> (UNDP)	
					Driver (100%)	<b>17,532</b> (UN-HABITAT)	
				SDC 75,000	Contractual services- Companies	<b>225,000</b> (UNDP)	
				SDC 75,000	Contractual services- Companies	<b>225,000</b> (UN-HABITAT)	
					Project feasibility	<b>5,000</b> (UNDP)	
				SDC 3,500	Project feasibility	<b>5,000</b> (UN-HABITAT)	
				SDC 7,705	Miscellaneous	<b>8,500</b> (UNDP)	
				SDC 3,000	M&E	<b>10,000</b> (UNDP)	
	UN-HABITAT	3.5 Identify community members involved in the operation of implemented services			Local consultants	<b>12,000</b> (UN-HABITAT)	
		3.6 Provide training for the selected community members			SDC 1,000 workshops	<b>2,000</b> (UN-HABITAT)	
		3.7 Provide technical support to enable community members apply earned skills			Contractual services – companies	<b>10,000</b> (UN-HABITAT)	
		3.8 Support the establishment/strengthening of local committees engaged in service management			SDC 2,187 miscellaneous	<b>7,500</b> (UN-HABITAT)	

<b>JP Output 4: Selected municipalities are better equipped to engage in the improvement of living conditions of Adjacent Areas</b>							
	UNDP						
3.9 Raise residents' awareness on viable approaches to manage basic urban services (including the purchasing and distribution of material)						Project Manager (25%)	<b>15,321</b> (UNDP)
3.10 Finalize all on-going projects						Project Officer (50%)	<b>24,150</b> (UNDP)
						Workshops	<b>4,000</b> (UNDP)
						Local consultant	<b>10,000</b> (UNDP)
						printing	<b>1,500</b> (UNDP)
						miscellaneous	<b>8,705</b> (UNDP)
						Field coordinator (third)	<b>12,352</b> (UNDP)
						Field coordinator (50%)	<b>18,528</b> (UN-HABITAT)
	UNDP/UN-HABITAT					Project assistant (25%)	<b>4,350</b> (UNDP)
						workshops	<b>2,000</b> (UN-HABITAT)
						miscellaneous	<b>8,503</b> (UN-HABITAT)
<b>Total Planned Budget</b>							
* Including							<b>641,245</b>
Total UNDP							<b>44,887</b>
Indirect costs							<b>453,113</b>
Total UN-HABITAT							<b>31,718</b>
Indirect costs (7% overhead)							
<b>Total</b>							<b>1,170,963</b>

\* The Total Planned Budget by UN Organization should include both programme cost and indirect support cost

**Signatures<sup>6</sup>:**

<b>UN organization(s)</b>	<b>Implementing Partner(s)</b>
Replace with:	<i>Replace with:</i>
Name of Representative	Name of Head of Partner
Signature	Signature
Name of Organization	Name of Institution
Date	Date

<sup>6</sup> When CSOs/NGOs are designated Implementing Partners, they do not sign this Work Plan. Each participating UN Organization will follow its own procedures in signing Work Plans with CSOs/NGOs.